

**--- URGENT ---**  
**FIELD ACTION NOTIFICATION**

**LGN TIBIAL OFFSET BUSHING 4MM**

Please see product detail below / in the attached list

Product No.	Description	Batch No.	Unique Device Identifier(s)
71434352	LGN TIBIAL OFFSET BUSHING 4MM	22CM02229	03596010550033

**FSCA no.: R-2025-06**  
**29-October-2025**

**DESCRIPTION OF THE PROBLEM**

This letter is to inform you that Smith & Nephew, Inc. has initiated a Field Action to voluntarily remove one batch of LGN TIBIAL OFFSET BUSHING 4MM due to a manufacturing error. A batch of LGN TIBIAL OFFSET BUSHING 4MM was laser etched incorrectly with 2MM instead of 4MM.

In the most likely scenario, the discrepancy is identified during kitting of the 4MM bushing (lasered 2MM). There is no hazardous situation or harm. In the worst case scenario, the discrepancy is identified during trialing. The surgical team will assess and complete trialing with the other instruments in the tray. As this occurs during the trialing step, the surgery can be completed successfully, but there is a potential for a surgical delay of greater than 30 minutes.

**REPORTING TO NATIONAL COMPETENT AUTHORITIES**

In the US this field action is considered a US Class III Recall. Field Action Reporting to local governments in RoW is the responsibility of the local subsidiary/distributor(s).

If any subsidiary/distributor has further distributed the mentioned devices to other countries, please indicate asap to the Field Action Coordinator (FAC), including the information whether you will notify the consignee and the respective competent authority yourself or if you require support of the FAC.

**ACTIONS TO BE TAKEN BY THE DISTRIBUTOR**

- Identify and quarantine the products in your warehouse.
- Identify and inform all users, which have received affected products with the attached Field Safety Notice for Recall.
- Collect return slips of the Field Safety Notice for Recall (to confirm awareness of all affected users) and forward them to the specified contact below. If acknowledgement is not provided by any of the affected users provide evidence of three attempts to notify these users.
- Complete the acknowledgment section on the last page and return it to the specified contact below.
- Return collected products as instructed below.

Please maintain awareness on this notice and resulting action until the Field Action is terminated to ensure effectiveness of the action. This notice needs to be passed on to all those who need to be aware within your organization or to any organization where the potentially affected products have been transferred.

## DISTRIBUTION

Country	Product No.	Batch No. / UDI No.	Distribution Qty.
UAE	71434352	22CM02229	2
India	71434352	22CM02229	2
Czech Republic	71434352	22CM02229	1

## RETURN INSTRUCTIONS

All Field Action Returns from PR1 Countries:

- Units are to be returned via NB2C Return STO Process to the shipping location below.
- List Return STO Number and shipment tracking number on the Acknowledgement Section Form below.

All Field Action returns from NON PR1 Countries:

- Will continue to be returned using the RA (ZRE) return process.
- Please contact Smith & Nephew's Global Field Actions Department via e-mail at [FieldActions@smith-nephew.com](mailto:FieldActions@smith-nephew.com) to obtain a return authorization (RA) number.

Customer Returns direct to Arvato NL (Plant 2630):

- Local Customer Service teams, as RAs are issued, please provide the customer FSNs and RAs to Smith & Nephew's Global Field Actions Department via e-mail at [FieldActions@smith-nephew.com](mailto:FieldActions@smith-nephew.com) to allow for the tracking of returns.
- To complete the Acknowledgement Section below, provide a complete list of customer accounts and RAs for all units returned to Arvato NL under recall.

Please write the **RA/STO number on the outside of your shipping container and on the documents attached** for efficient and accurate processing of the returned products. **Products returned under these procedures should not be mixed with other stock and must be returned within 30 days from the date of the completed FAN.**

Shipping address:

- Smith+Nephew Memphis | Attn: Quality Hold and Field Action Returns Department | Building G | 1450 Brooks Road East, Memphis, TN 38116

## CONTACT PERSON

For questions, please contact:  
 Rachel Morrison, Sr. Quality Engineer  
 P: 901-304-5159  
[fieldactions@smith-nephew.com](mailto:fieldactions@smith-nephew.com)

## ACKNOWLEDGMENT SECTION

Please complete and return this feedback information to the Field Action Team to prevent repetitive enquiries.

Product No.	Batch No. / UDI No.	Quantity to be Returned	No Product to Return
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>

■  [Qty] customers in my territory have provided written acknowledgement of receipt of the FSN.

■  [Qty] customers have not provided written feedback after three notification attempts.

■ Return STO/RA Number: \_\_\_\_\_

■ Shipment Tracking Number: \_\_\_\_\_ Carrier: \_\_\_\_\_

■ Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

----- For those advised above to perform national competent authority (NCA) reporting: -----

■ NCA reporting has been performed as instructed above:

**Initial Report:** YES  NO       **Final Report:** YES  NO

■ NCA reference number: \_\_\_\_\_

Rationale if NO: \_\_\_\_\_

■ Copies of the respective reporting documents have been provided to the Field Action Team:      YES       NO

Rationale if NO: \_\_\_\_\_

Country / Region: \_\_\_\_\_ Reference: R-2025-06

Name/Title (please print): \_\_\_\_\_

City: \_\_\_\_\_ Country: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_