



Urgent FIELD SAFETY NOTICE

Product Cellbind Screen K7000 Batch No 78325
Date 17 September 2025
Subject FIELD SAFETY NOTICE (FSN) (NONC-2025-0033)

E-mail [Redacted]
Mobile [Redacted]

17 September 2025
Attention

Dear customer,

We are writing to inform you of an important field safety matter concerning the following product:

Product	Reference number	Batch
Cellbind Screen	K7000	78325

We are issuing this Field Safety Notification since we have identified that the columns of the affected batch of Cellbind Screen were filled with unequal amounts of gel. This issue may lead to incorrect or unreliable test results.

Required action

- Immediate quarantine. Please place all products from the affected batch directly into quarantine. Under no circumstances should the affected products be used.
- Destruction of Products. The quarantined products must be destroyed at your facility. Please use the accompanying declaration of destruction and declaration document.
- Confirmation of Destruction. Please provide written confirmation of the destruction, including the number of units destroyed. Please use the accompanying declaration of destruction and also provide the declaration document.

Replacement products

We will supply you with replacement materials. These will originate from the same batch, but will consist only of units that have been individually inspected, verified, and approved for use.

We sincerely apologize for any inconvenience this situation may cause and appreciate your immediate cooperation in ensuring patient safety and the integrity of laboratory results.

Should you have any questions or require assistance, please do not hesitate to contact us.

Kind regards,

