making a difference

greiner BIO-ONE

Frickenhausen, 2 November, 2026

URGENT SAFETY NOTICE:

PRECAUTIONARY CORRECTIVE ACTION REGARDING CRYO.S TUBES

Dear Sir or Madam,

Our regular quality controls have determined that isolated instances of contamination may occur in various lots of Cryo.s tubes. The contaminants identified are oil residues and corrosion particles (rust), whose presence, as the investigations conducted so far have shown, is related to the production process. Based on current information, the Cryo.s affected account for only a very small percentage of the tubes produced. As a compromise in product quality and intended use cannot be fully ruled out, we are providing this safety notice as a precautionary measure.

In accordance with our high standards for quality and product safety, we have decided to recall the following lots:

Item Number 122263-2DG, CRYO.S 2 ML, natural screw cap, skirted, with 2D barcode
Lots affected:

- **E26083FY**
- **E26083CB**
- **E26073M7**
- **E26073GS**
- **E26073DH**
- **E260738W**
- **E260733R**
- **E26063AJ**
- **E260638K**
- **E260635J**
- **E26053G7**
- **E26053AR**
- **E260536N**
- **E260533P**
- **E26043FQ**

There is no evidence that earlier lots are also affected. All lots manufactured since then again fully comply with our high quality standards.

RECOMMENDED ACTION

To address this matter, we ask for your support and request that you implement the following measures:

1. INVENTORY CHECK

Please check whether your inventory contains any products from the affected lots listed above. If you have any products from the affected lots in stock, please stop using them immediately, set them aside, and dispose of them in accordance with your internal procedures. Please document the affected item and lot numbers, as well as the number of products still in stock or that have been disposed of, and include this information in your response.

2. CHECK PRODUCTS ALREADY IN USE

We would like to explicitly point out that for products from the affected lots, sample integrity issues or sample contamination cannot be fully ruled out. Therefore, please check whether any products from the above lots have already been used. If this is the case, the decision on how to proceed with the affected samples rests with the user, taking into account the intended use and the associated risks. Depending on the outcome of this evaluation, it may be particularly advisable to discard the affected sample or, where possible, repeat the examination using an unaffected Cryo.s tube. If you have any questions or need further information, please contact your Greiner Bio-One representative or send an email to SIB_de@GBO.com.

3. YOUR CUSTOMERS' INFORMATION AND CONFIRMATION OF RECEIPT AND ACKNOWLEDGMENT OF THIS SAFETY NOTICE

- If you have supplied products from the above lots to third parties, please forward this safety notice immediately to the affected customers or users and ensure that they are informed of the above measures.
- Please confirm to us by **November 20, 2026** that you have received and reviewed this safety notice and that you have implemented the necessary measures. If you have provided the products affected to third parties, please also confirm that you have forwarded this safety notice to the customers or users affected. Please send your response to: SIB_de@GBO.com.

To keep potential disruptions to your operations to a minimum, we are striving to provide replacement stock in perfect condition as soon as possible. Your designated contact person will reach out to you directly to discuss the next steps.

We sincerely apologize for any inconvenience this measure may cause and thank you for your understanding and trust.

If you have any questions or need additional assistance, please contact your Greiner Bio-One representative or send an email to SIB_de@GBO.com.

Sincerely,



