

Confidential business information

To the Customers of the
Dräger VentStar Resus Neo / VentStar Resuscitaire

August 2026

Important safety notice!

Possible leaks due to cracks

Only the following products are affected

Part no.	Designation	UDI/ main GTIN
MP00310	VentStar Resus Neo	04048675422358
MP00311	VentStar Resuscitaire	04048675422341

Dear Sir or Madam,

As part of our global market monitoring, we have become aware of cases in which obvious cracks in the hose of our VentStar Resus Neo and VentStar Resuscitaire were detected by the users prior to use. In no case we were informed of any negative effects on the health of the affected patients. However, this cannot be completely ruled out if such crack remains undetected.

In case a cracked hose is used, the hose could fall off or leakage will occur. Depending on the leak, ventilation will be restricted and therapy could be delayed potentially resulting in desaturation, hypoxia or patient death.

Our analyses revealed that affected hoses developed cracks shortly after the manufacturing and assembly process. Stress tests on “flawless” hoses have shown that they can safely be used as always.

Actions needed to avoid the risk posed by using an affected hose:

- 1. Carefully inspect the hoses for damages prior to use according to the product's Instructions for Use (IfU).

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2. **Discard products that show cracks (Fig. 1) or have a detached hose (Fig. 2). You do not need to return them to us.**

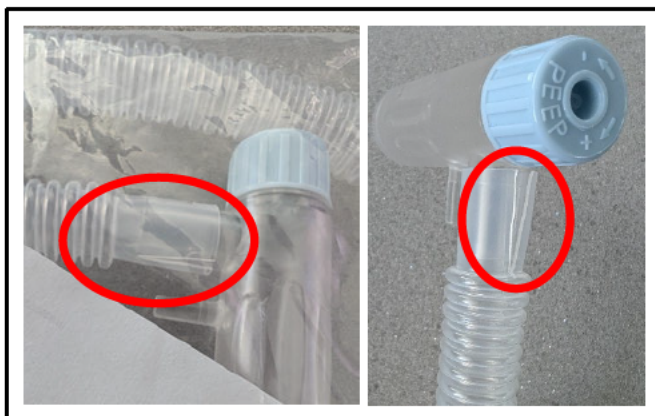


Fig. 1. Cracked hose with PEEP valve



Fig. 2: Detached hose/ PEEP valve

All other products can be used safely.

Please inform all potential users in your facility. If you have forwarded affected products to third parties, please also forward this important safety notice to them as well.

We ask that you complete the enclosed Reply Card to confirm you have received this information and that all affected parts have been discarded.

The affected circuits will be replaced free of charge by your local Dräger representative.

We apologize in advance for any inconvenience caused by this measure.

The authorities are being informed about this measure at the same time.

Yours faithfully,

Personal data

Personal data

Personal data

Attachment:

- Reply Card

Reply Card

Please e-mail this form to your Dräger representative!

D R Ä G E R	To:	< To be completed by relevant subsidiaries/dealers >	
	Department:		
	Dräger Representative		
	Fax:		
	Phone:		
	E-mail:		
Re: Important Safety Notice on Dräger VentStar Resus Neo / VentStar Resuscitaire – Possible leaks due to cracks – August 2026			
C U S T O M E R D A T A	(Please complete)		
	Hospital:		
	Customer name:		
	Phone:		Fax:
	E-mail:		
	Address:		
	Address 2:		
	Town/city:		Country:
	Quantity of affected/defect units:		
	We acknowledge receipt of the Safety Notice and that the information contained therein has been brought to the attention of all affected users and we discarded affected devices if applicable.		
(Please complete and sign)			
Title/position:			
Name:	(Please print in capitals)		
Signature:		Date:	