

# Urgent Field Safety Notice

ACHC26-03.A.OUS

## Atellica CH Analyzer Atellica CI Analyzer

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Title	Atellica CH Urine Albumin (UAlb) – Potential for Falsely Depressed Results
Date Issued	JAN-2026

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Product	Assay	Test Code	Siemens Material Number / Unique Device Identification	Lot Number
	Atellica CH Urine Albumin (UAlb)	UAlb	11537225/ 00630414611099	All lots

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**Issue Description** Siemens Healthineers has confirmed, through investigation of customer complaints, a potential for falsely depressed results for a small subset of samples above the measuring interval when using the Atellica CH Urine Albumin (UAlb) assay on the Atellica CH and Atellica CI analyzers.

The investigation determined that certain samples may report results within the UAlb measuring interval when expected to be above the UAlb measuring interval, when compared to the Atellica CH Microalbumin\_2 ( $\mu$ ALB\_2) assay result. Based on global customer data and internal analysis, this subset represents approximately 0.3% of samples.

All current and future UAlb lots are considered impacted until further notice. Siemens Healthineers is actively investigating the root cause of this issue.

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**Impact to Results** Falsely depressed UAlb patient results may occur and may be reported due to this issue. In this case, affected samples with any urine albumin concentration above the UAlb measuring interval (>40.0 mg/dL; >400 mg/L) may report values between 6.2 mg/dL (62 mg/L) and 40.0 mg/dL (>400 mg/L).

Results of this assay should always be interpreted in conjunction with the patient's medical history, clinical presentation, and other findings.

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- Customer Actions**
- Internal investigation has confirmed that diluting mitigates this behavior. A x10 dilution of an affected sample produces accurate UAlb results.
  - **As a temporary mitigation, for any sample with a UAlb result above 5.0 mg/dL (50 mg/L), reanalyze the sample with a x10 dilution.**
    - If the diluted result is consistent with the initial result, either result may be reported.
    - If the diluted result is inconsistent with the initial result, the diluted result should be reported.
    - If you prefer to automate this dilution, please refer to your internal laboratory procedures.
  - Please review this notification with your Medical Director to determine the appropriate course of action, including evaluation of any previously generated results, if applicable.
  - Complete and return the Field Correction Effectiveness Check Form attached to this letter within 30 days.
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- Retain this letter with your laboratory records and forward it to others who may have received this product.
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**Resolution**

A follow-up communication will be provided when "Customer Actions" are no longer required.

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**Single Registration  
Number (SRN)**

US-MF-000016560

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We appreciate your continued partnership and apologize for the inconvenience this situation may cause. If you have any questions or require assistance, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.

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**FIELD CORRECTION EFFECTIVENESS CHECK**

This response form is to confirm receipt of the enclosed Siemens Healthineers Urgent Field Safety Notice dated JAN-2026. Please read each question and indicate the appropriate answer.

If you have received any complaints of illness or adverse events associated with the products listed in the table on Page 1 immediately contact your local Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.

Return this completed form as per the instructions provided at the bottom of this page.

- 1. Have you read and understood the instructions provided in this letter? Yes  No
- 2. Were affected Site Personnel notified? Yes  No
- 3. Was a copy of the letter retained and posted with the current product labeling? Yes  No

<b>Name of person completing questionnaire:</b>		
<b>Title:</b>		
<b>Institution:</b>		
<b>Street:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Phone:</b>	<b>Country:</b>	
<b>Customer Sold To #</b>	<b>Customer Ship To #</b>	

Please send a scanned copy of the completed form via email to **XXXX@XXXX**.

Or to fax this completed form to the Customer Care Center at **XXXXXX**.

We apologize for the inconvenience this situation may cause. If you have any questions, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.

