

It is of the utmost importance that the official in charge receives this information as soon as possible

Subject: Recall R002_24

Kremsmünster, 29. Oktober 2024

Dear valued customer,

Greiner Bio-One has been informed, that the devices mentioned below show deviations regarding the reset of the rubber sleeve after puncturing.

Therefore Greiner Bio-One has decided to initiate a recall for the below mentioned devices.

For product compliance and safety reason, the products need to be recalled.

We kindly ask you to **isolate** your inventory, including any of this item on site and ensure that the affected lot is withdrawn from circulation at your customers' facilities.

Item Number	Lot Number
450210	A240338Q
450263	A24083GD
450263	A24053B4

Attached are two templates for you to complete. Your provided information will confirm to us that you have notified your customers and will also provide us with the total quantity that is isolated in your warehouse, as well as any stock that is isolated in the warehouse of your customers.

Please complete the attached template and return it to our attention as soon as possible, but not later than within 10 working days.

As soon as we have received the above requested information from you, we will provide you with further instructions.

Kindly accept our sincerest apologies for any inconvenience this matter may cause.

If you have any additional questions, please get in touch with your respective Greiner Bio-One Sales Representative or Assistant.

Best regards,

