

To our esteemed
business partner

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31. October 2022
AH/sb

Product Recall

AlproCleaner, 500 ml spray battle - REF 3121
AlproCleaner, 5 L canister - REF 3123
AlproCleaner, 5 L Cubitainer - REF 3122
StarterSet with AlproCleaner- REF 3124
StarterSet with AlproCleaner- REF 3125-N
StarterSet Action with AlproCleaner - REF 5568
Starter package with AlproCleaner - REF 5564

Dear Sir or Madam,

With this letter we inform you about the recall of

AlproCleaner.

The product recall was decided after we discovered that AlproCleaner's delivery forms were shipped with incorrect labeling. As a measure, we have decided to conduct a product recall

1. AlproCleaner, 500 ml spray battle - REF 3121
2. AlproCleaner, 5 L canister- REF 3123
3. AlproCleaner, 5 L Cubitainer- REF 3122
4. StarterSet, package with AlproCleaner -REF 3124
5. StarterSet, package with AlproCleaner- REF3125-N
6. StarterSetaction package with AlproCleaner - REF 5568
7. Starter package with AlproCleaner- REF 5564

From the products listed above, which you have received from us this year in the period from January to October.

Please also inform your customers about this recall campaign.

Since this is a medical device, we ask you to send us the enclosed form by no later than

09 November 2022

Once we have received the completed reply form and the returned goods, we will issue a respective credit note.

As soon as all returns and normative requirements for the recall have been met, we expect to start deliveries again from January 2023.

We apologize for this inconvenience. Our customer service will be happy to answer any questions you may have on +49 7725 93 92 0 from Monday to Friday between 08:00 and 12:00 and between 14:00 and 15:30.

Yours sincerely,
ALPRO GmbH

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