



## **Urgent Field Safety Notice**

### **Cryptococcal Antigen Lateral Flow Assay (CrAg<sup>®</sup> LFA)**

Ref# CR2003, Lot #s F1011097, F1011096, F1011095, F1011094, and F1011093

FSCA #: 1627497-2022-001a

### **Field Safety Corrective Action**

January 3, 2022

Dear IMMY CrAg<sup>®</sup> LFA Customer,

#### **Details on affected devices:**

The purpose of this letter is to advise you that IMMY is voluntarily performing a Field Safety Corrective Action (FSCA) on the Cryptococcal Antigen Lateral Flow Assay (Ref# CR2003, Lot #s F1011097, F1011096, F1011095, F1011094, and F1011093), which were distributed to customers between November 12, 2021 and December 27, 2021. Our records indicate you have received one or more of the affected lots.

#### **Reason for the FSCA:**

As part of post-market surveillance activities, the above devices were found to have reduced specificity (90% now versus 99% before). There have been no complaints, reports of patient injury or death.

This FSCA does not affect any other lots of the CrAg<sup>®</sup> LFA (Ref# CR2003).

#### **Risk to Health:**

The health risk only applies to patients with positive test results. A small number of samples with positive test results may be false positives, which may cause some patients to initiate unnecessary anti-fungal therapy.

Samples with negative test results are NOT affected. The negative predictive value remains high at nearly 100%.

#### **How to recognize that the device may fail:**

It is not possible to distinguish between a true positive and false positive result.

#### **Actions to be taken by you, the customer:**

1. **Immediately** identify and segregate any affected kits you have in your inventory to prevent them from being used.
2. Complete the attached [Acknowledgement and Receipt Form](#) (pages 3 and 4 below) even if you do not have any affected stock remaining in your possession. Note: The form is a fillable PDF. You can save it to your computer, fill out electronically and attach to an email. Return the completed form to your distributor, if applicable, or IMMY using one of the methods below:

- Email it to your distributor, if applicable
- Email directly to IMMY at [customerservice@immy.com](mailto:customerservice@immy.com)
- Mail directly to IMMY:  
Attn: Joy Pelfrey  
IMMY, Inc.  
2701 Corporate Centre Dr  
Norman, OK USA 73069

3. Ensure relevant staff members are informed of this recall, including relevant clinicians. Clinicians should review all positive results from affected lots.
4. If you have supplied any potentially affected product to another organization, please advise that organization of this recall and send them this notification. Please contact us so we can follow up with them.
5. In case product is in transit, display this letter in a prominent place for one month.

**Product Replacement:**

To request a free-of-charge replacement, please notify your distributor, if applicable, or IMMY’s Customer Service ([customerservice@immy.com](mailto:customerservice@immy.com)) and a new lot of CrAg® LFA (Ref# CR2003) will be shipped as quickly as possible. **Note: IMMY will not be able to ship replacement product until we have received the completed “Acknowledgement and Receipt Form.”**

*Before contacting customer service, please have the following information available:* approval to receive a no-charge replacement and/or a no-charge PO and the shipping information, including an attention line.

**Type of Action by the IMMY:**

IMMY is immediately notifying all users of the decrease in specificity. The source for the false-positive has been identified and is being remediated.

**Other Information:**

If you have any questions, do not hesitate to contact IMMY by calling 1-405-360-4669 Monday through Friday 8:30 AM to 5:00 PM Central Standard Time or emailing [customerservice@immy.com](mailto:customerservice@immy.com).

The undersigned confirms that this notice has been notified to the appropriate Regulatory Agencies.

**Authorized by:**

Name: Joy Pelfrey, MPH

Signature: \_\_\_\_\_

Title: VP of Regulatory Affairs & Quality Assurance



IMMY CrAg® LFA Field Safety Corrective Action  
Ref #: CR2003

**Acknowledgement and Receipt Form**

*Response is required before replacements can be sent.*

**Customer Information:**

Facility Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Country: \_\_\_\_\_

Phone Number: \_\_\_\_\_

**Affected Inventory Records:**

*Please complete the table below. Report your inventory for each lot number you have that is affected and how many kits have been used completely.*

Product Name	IMMY's Catalog Number	Lot Number(s) Received	Quantity of kits in inventory (opened & unopened)	Quantity of kits you will destroy	Quantity of kits completely used
CrAg® LFA	CR2003				

**Replacements:**

*Please indicate if you will require replacement kits and if yes, the number of kits required and where to ship them.*

\_\_\_\_\_ I will need replacement kits. Please send me \_\_\_\_\_ (qty of kits).

\_\_\_\_\_ Send the kits to the same address as all other orders.

\_\_\_\_\_ Send to a different address:

\_\_\_\_\_ I will NOT need replacements.

**Incidences:**

Are you aware of any incidences associated with the affected product? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please explain:

**Additional Response:**

*Please provide any additional information, if needed.*

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**Acknowledgement**

I have read and understood the Field Safety Notice for the CrAg® LFA (Ref #: CR2003) including the “Actions to be taken by you.” I have ensured that all personnel, both within our company and outside our company, have been notified of the potential defects, how to identify a defect, and what to do when a defect is identified.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

Name/Title	
Telephone	
Email address	

Please **immediately** complete even if you do not have any affected stock and return it to your distributor, if applicable or IMMY using any of the methods below:

- Email it to your distributor, if applicable
- Email directly to IMMY at [customerservice@immy.com](mailto:customerservice@immy.com)
- Mail directly to IMMY:

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