

Biospecifix
Unit 58
31-37 Norcal Rd
Nunawading VIC 3131
Australia

Groningen, November 24, 2020

Ref: 20-033-MT

Subject: FMH QuikQuant with Lot no. L20015

Dear,

Last week you notified us, as our exclusive distributor in Australia, that a mistake has been made during the packaging process of the **FMH QuikQuant** (product code QQF-100) with **lot number L20015**. Some of the kits contain two bottles of Intra-Cell permeabilization solution or two bottles of Buffer solution instead of one of each.

According to our documentation you have 25 kits in stock and nine (9) of your customers received kits of lot L20015. Please check all kits in your stock and ask the customers to do the same with all kits still available in their laboratory to confirm that each kit contains two different bottles. Let us know as soon as possible whether you or one of your customers have a kit containing two bottles of the same solution and send us a picture. We will contact you about how we will arrange the replacement of the affected kit.

We have adjusted our packaging method to avoid this problem from happening again. Our apologies for the inconvenience.

Best regards,

IQ Products BV,

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