



Dear Customer

20 October 2020

This letter contains important information about your **Laerdal Compact Suction Unit® 4 (LCSU® 4)**. Please read this letter and the attached Urgent Field Safety Notice.

Laerdal Medical has become aware of a problem that may cause the service life of LCSU 4 to be reduced.

Please note that this Urgent Field Safety Notice is only applies to LCSU 4 units **manufactured** in the period 9 August 2018 and 6 June 2020.

**This document contains important information for the continued safe use of
Laerdal Compact Suction Unit – LCSU 4**

Please review the Urgent Field Safety Notice with all personnel involved in the reprocessing, charging and use of the Laerdal Compact Suction Unit, LCSU 4. It is important to understand the implications of this communication.

Please retain a copy of the Urgent Field Safety Notice.

The intention of this letter and the attachments is to provide you with a description of the problem and information about:

- How to identify affected units;
- Actions to be taken by you as customer to ensure continued safe use of the Laerdal Compact Suction Unit 4 (LCSU 4) until a replacement device is available;
- Actions to be taken by Laerdal Medical.

If you should have any questions, please contact your local Laerdal Medical Company/distributor customer service organization.

This Urgent Field Safety Notice will be reported to the appropriate authorities.

Laerdal Medical apologises for the inconvenience caused by this problem. Releasing products and services of the highest quality is at the root of our mission - helping save lives - and your continued trust in us will always be our top priority.

Kindest regards,

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Laerdal Medical AS