## **URGENT Field Safety Notice**

## Warning of rope loek to Redcord Axis

Date: 2019-04-29

FSCA-identifier: 19/04005

Type of action: Device warning

**Urgent Safety Information:** 

Detail on affected device:



Rope loek in Redcord Axis 110050

**Defect** In some cases the casing inside the rope loek may crack or break the rope loek.

**Hazard** If the defect occurs whilst in use the rope loek may break causing user to fall and or other serious injuries.

What to do Consumers should immediately stop using the Axis with the rope loek.

What we are doing Redcord is sending out our CLEAT as a permanent replacement of the Rope Loek. Our Cleats have been in the market for over 20 years with no issues.

Contact details You can contact your provider or contact Redcord directly: phone +47 37 03

00 00 or email: ropelock@redcord.com

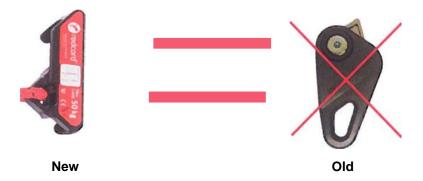
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Dear Valued Customers,

It is with deep regret that we notify you of a faulty product. Redcord strives to create durable, quality products. The problems with the Axis rope loek once again is not acceptable. To eliminate this problem, we are sending out our CLEAT as a permanent replacement. Our Cleat has been on the market over 20 years with no issues. Distributors will be sent out replacements with or without upcoming orders. Domestic customers will be contacted and sent out replacements. The replacement period is valid to May 1,2020.

New

Transmission of this Field Safety Notice:
This notice needs to be passed on to any organisation where the poter Please transfer this notice rensure effectiveness We thank you for



Reference person:	Contact person: Bj(Z)rg B(Z)yum Logistics QA Manager
The undersign confirms that this notice has been notified the a	appropriate Regulatory Agency
(Closing paragraph)	

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Signature